



Transaction Portals: Provider Portal

Executive Summary

Providers who utilize e-commerce for transmitting claims and performing other HIPAA-defined transmissions typically must manage a login ID and password for each payer's system. Ingenix Provider Portal is a provider's single source for all-payer access and information enabling providers with the ability to more efficiently submit claims, check patient eligibility, track the status of claims, submit referrals, receive electronic remittance data, and enable electronic payments.

Provider Portal Value:

- On-line enrollment for speedy access of services
- Single application and service for e-commerce with over 1,600 payers
- Free on-going training and toll-free help desk support

Overview

Ingenix serves the healthcare payer and managed care community with quality solutions to increase efficiency through electronic healthcare EDI. Our blend of services offers you a complete solution for eliminating paper processes by transforming them into efficient electronic HIPAA transactions.

Seamless Interface

Our co-brand-able or private label Provider Portal solution offers a full array of web portal applications that allows you to offer a full provider suite of services from your web site. This robust web portal solution integrates visually with your identity, appearing to the provider as your solution.

Connection to over 1,600 Payers

Provider Portal is a convenient way to give your network providers the ability to conduct all HIPAA-mandated transactions with many payers via a single login. The ease and convenience of having access to all the payers eliminates the need to enroll at various payer websites and reduces the frustration level of providers; hence, encouraging higher rates of electronic transmissions.

Providers' One-stop Shop

Provider Portal allows you to offer your network providers the convenience of performing all HIPAA mandated transactions at one site. The ease of access and the user-friendly features encourages providers to utilize e-commerce functions on a daily basis for all health care EDI processes.

Key Features

- **One-stop access for providers**
- **One log-on and one password**
- **User-friendly applications**
- **Access to over 1,600 insurance companies**
 - **Commercial Payers**
 - **Governmental Payers**
 - **Managed Care Payers (HMO, PPO & IPA)**
- **Nationwide coverage**

Getting Started

You will be required to host a link on your website that will connect your providers to the Provider Portal solution, in addition to the following:

- **Contract execution**
- **Testing phase with Ingenix for all HIPAA-mandated transactions**
- **Co-marketing plan to your providers**
- **Internet connection**

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