



## Transaction Portals: Hosting Services

### Executive Summary

Ingenix Hosting Services helps payers address the challenges posed by HIPAA through a blend of services that provide a complete solution for trading all HIPAA-mandated transactions with your provider and vendor community. Ingenix can enable the exchange of X12 transactions as well as provide private-label applications that will allow you to maximize business efficiency with electronic provider information exchange.

#### Hosting Value:

- Compliance for all HIPAA-defined transactions
- Compatible with any Claims System
- X12 data exchange with all trading partners
- Private-label portal applications for non-X12 trading partners
- EDI/X12 implementation and help desk support

### Overview

The burden on payers to maintain compliance and eliminate connectivity problems with HIPAA transactions is on-going and costly. HIPAA regulations are often complex, demanding and burdensome on administrative and IT resources, in addition to regulatory requirements needing constant vigilance.

Ingenix Hosting Services provide a robust solution to address the challenges you face in regards to HIPAA. Hosting also gives your providers access to state-of-the-art services and provides the ability to trade HIPAA compliant transactions when your adjudication system or staffing may not be equipped to do so. Hosting services help to eliminate costly phone calls with when providers inquire on patient eligibility and claim status. While Hosting Services meet HIPAA transaction compliance requirements, they also reduce call center costs and increase provider satisfaction. Rather than calling the payer plan for eligibility and status information, taking minutes, providers can complete information requests on-line in real time.

#### Compliance for all HIPAA Transactions

The following HIPAA transaction sets are live and in full production, offering compliance and connectivity to your providers and clearinghouses when you are ready to start testing any, or all, of the following transactions:

- ANSI ASC X12N 837      Electronic health care claims and reporting
- ANSI ASC X12N 270/271      Health care eligibility/benefit inquiry and response
- ANSI ASC X12N 276/277      Health care claim status request and response
- ANSI ASC X12N 835      Electronic remittance advice
- ANSI ASC X12N 278      Health care services review request for review and response

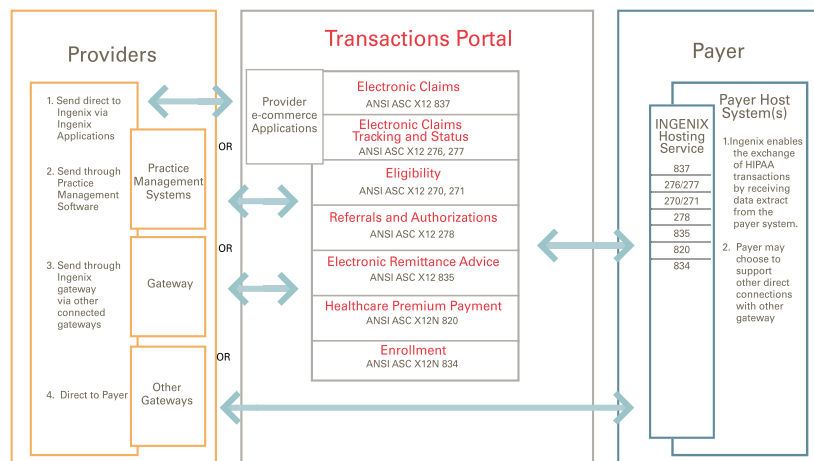
### Real-time Inquiry Responses

Ingenix will host your information and generate responses to your providers' real-time inquiries on behalf of your organization, utilizing a database interface solution hosted by us that supports both private-label portal applications and an API (Application Programming Interface).

### Compatible with all Claim Systems

Ingenix Hosting Services will work with any claims system including RIMS and Facets. Various levels of customization can also be negotiated. Coupled with Ingenix Provider Portal solutions that can connect transparently through your website, your company and your providers will enjoy a complete HIPAA transaction solution.

INGENIX Transaction Exchange with Hosting



## Key Features

Not only do our hosting capabilities enable you to perform all the HIPAA-defined transactions, we also offer:

- Ability to track accepted and rejected transactions
- Ability to see transaction history and the response provided at the time of the provider's inquiry
- Ability to view and audit load reports
- X12 and GUI interface options

## Getting Started

- A cascading style sheet will be used to create the desired look and feel for the website
- A daily data file (in any format) from your system to Ingenix for payment and remittance advice, eligibility, status, and referrals, which will be entered by a payer's staff via an Internet interface into the Ingenix Hosting database)
- Payers connect by submitting an ANSI file via an API or by utilizing an Ingenix web portal application or a payer's private label Internet application for all HIPAA-mandated transactions (837, 270/271, 276/277, 835, 278). Your payer name and logo will be displayed on the application and will appear as your own solution to your providers

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