

# INGENIX®

## TransactionManager™

### Executive Summary

Ingenix TransactionManager puts you in control of your Electronic Data Interchange (EDI) by optimizing direct transaction exchange with your payers and clearinghouses. TransactionManager is a comprehensive solution that enables you to:

- ← Easily manage direct connections
- ← Manage all EDI from a single application for comprehensive reporting and visibility
- ← Screen for HIPAA and payer companion guide compliance
- ← Automatically trigger claims status inquiries and eligibility inquiries
- ← Take advantage of preferred pricing on Ingenix clearinghouse services
- ← Automatically correct transaction data content

### Overview

#### EDI Your Way

TransactionManager gives you the power to choose your EDI partners. Whether you go direct to your highest volume payers, use Ingenix Transaction Exchange clearinghouse, or use your existing clearinghouse—it's your choice. Now, you have the tools to do EDI *your way*.

HIPAA guidelines permit system-to-system communications between a provider or hospital and a payer—but only tools that automatically scrub and adjust transaction content and formats make it possible. Bundle these tools with payer/clearinghouse connection management capabilities, transaction tracking/reconciliation analytics, and a comprehensive transaction data repository, and you have a complete solution for managing direct transaction exchange: Ingenix TransactionManager.

#### Fulfilling the Promise of HIPAA Administrative Simplification

Finally, providers and hospitals have a tool that fulfills the promises of HIPAA “administrative simplification.” With Ingenix TransactionManager you can exchange, rapidly and directly with payers, all of the HIPAA-mandated transactions—837s, 835s, 270/271s, 276s/277s, and 278s—and have peace of mind about compliance.

#### The Tools to Build Your Own Connections, Quickly and Easily

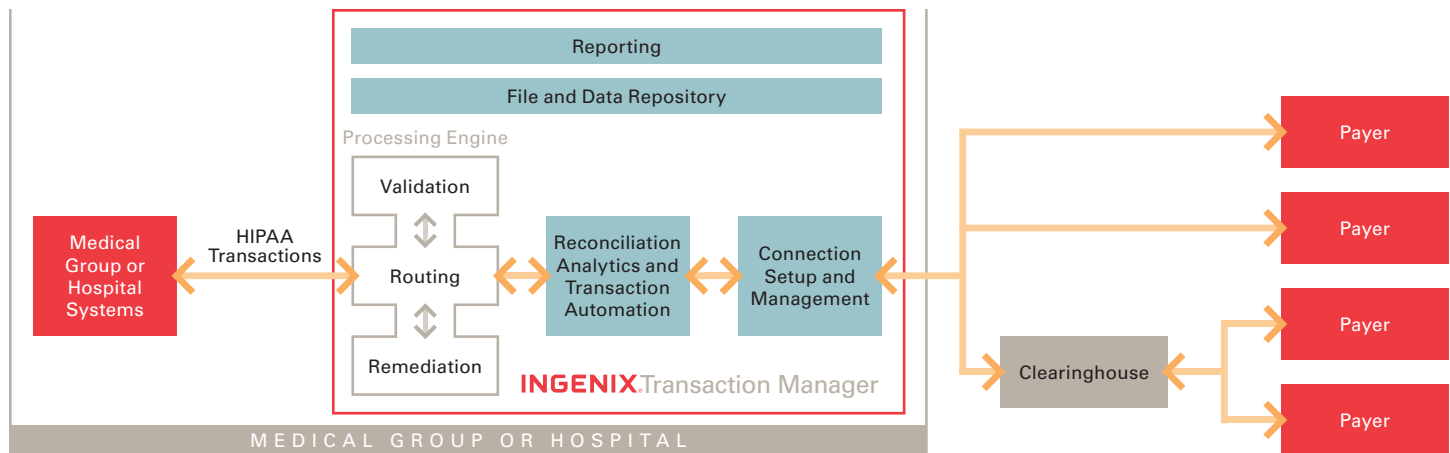
Until now, building your own connections has been an overly complex and difficult task. By contrast, Ingenix TransactionManager makes connection-building easy, allowing you to:

- Split and route files to multiple destinations
- Automate the correction of minor formatting problems like trailing spaces
- Verify compliance with HIPAA and payer requirements
- Add new connections with the click of a button
- Easily monitor transaction statuses through consolidated multi-connection reporting, tracking, and reconciliation

#### The Full Benefits of 270 and 276 Transactions

With Ingenix TransactionManager you can fully benefit from 270 and 276 transactions through rules-driven, automated routines. Want to automatically send a 276 for each 837 claim two days after submitting to a Medicaid payer to force a 277 status response? Just configure a rule that triggers a 276. Want to monitor a Medicaid patient's eligibility until retroactive eligibility is activated? Configure a rule that triggers a 270. These transactions are powerful—you've simply never had a tool like TransactionManager that let you take advantage of them.

## Functionality Overview



Models have shown that a provider group exchanging 1.5 million transactions annually and using both TransactionManager and Transaction Exchange could save up to \$131,000 per year in transaction costs—55 percent or more.\* Add to that the time savings enabled by automated eligibility verification, automated claim status inquiries, transaction reconciliation, and exception-based reporting, and the path to ROI is clear.

### Screen for Compliance, Check Eligibility or Claims Status, and More

Have you ever had claims rejected by a payer due to HIPAA or companion guide incompliance? Ingenix TransactionManager enables you to screen for HIPAA and payer companion guide compliance. To stop claims that will be rejected, you can easily configure a rule so claims are routed back to you for correction.

Do your practice management, scheduling, or registration systems allow you to check eligibility or claims status for all payers? Most older systems don't, and even the newer systems aren't very good at it. Ingenix TransactionManager gives you a web-based interface so you can easily check eligibility and claims status for multiple payers.

## Key Features

### ■ Reduce transaction costs

- Divert fee-based clearinghouse transactions to free direct transaction exchange
- Lower clearinghouse fees through Ingenix

### ■ Streamline business processes and workflow

- Eliminate phone call eligibility checks with automated 270 eligibility inquiry
- Eliminate phone call claims status checks with automated 276 claims status inquiry
- Reduce human resource investment
- Simplify establishment and management of direct connections while lowering IT costs

### ■ Increase profitability

- Proactive eligibility checking → Fewer rejections
- Retroactive eligibility checking → Discovery of retroactive insurance coverage
- Cleaner claims → Fewer denials
- Proactive claims status checking → Problem detection and resolution
- 837 claim to 835 remittance reconciliation → Identification of improper payment/reimbursement

\* Model is based on a provider group that exchanges 1.5 million transactions per year—of which 525,000 are claims. The cost of sending 80 percent of transactions direct and 20 percent through clearinghouses is compared with the cost of exchanging all transactions through a clearinghouse. Costs of TransactionManager product and Transaction Exchange are incorporated into savings estimates. Calculations are available upon request. This model is not a performance guarantee. Your savings may vary.

## Ingenix | Intelligence for Health Care | [www.ingenix.com](http://www.ingenix.com)

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