



## Electronic Payments and **Statements** (EPS) *Start receiving your claim payments and Explanation of Benefits electronically.*

### **Improved Features**

Hospitals, laboratories, physicians and other health care professionals receive and reconcile thousands of claim payments and paper EOBs each year, creating countless stacks of checks and paperwork resulting in hours of staff time spent on manual processing and reconciliation. EPS allows for faster payment, easier reconciliation, less paperwork and greater efficiency – improving the way you do business.

EPS from UnitedHealthcare<sup>®</sup> – the leader in health services technology – offers many benefits:

- Improved cash flow
- Elimination of bank fees for depositing paper checks or lockbox processing;
- No more paper checks to physically track and deposit;
- Online access to your explanation of benefits (EOBs) at **www.UnitedHealthcareOnline.com**;
- Automated payment posting capabilities via the 835/Electronic Remittance Advice (ERA) and many more!

You will be able to receive, view, print and store your remittance advice through the following methods:

- **EOB Viewing/Printing/Saving** - this Web technology from **www.UnitedHealthcareOnline.com** enables you to view, print and save consolidated EOBs which will match the lump-sum payments made to your designated bank account. This feature provides a more efficient means of both receiving remittance information and recordkeeping.



It just makes sense.®

### Sign Up for EPS Today!

Simply select the **Electronic Payments & Statements link under Claims & Payments at [www.UnitedHealthcareOnline.com](http://www.UnitedHealthcareOnline.com). If you need a User ID and Password to access the UnitedHealthcare Online Web site, call **1-866-UHC-FAST (842-3278)** and select option 2.**

- **Consolidated 835/Electronic Remittance Advice (ERA)** - take advantage of a single 835/ERA consisting of all claims for a given day's deposit. The consolidated 835 is easily reconciled to the electronic payment sent to your bank account and will enable you to electronically post claim remittance information and more quickly reconcile your electronic payments. You can download your Consolidated 835 via **[www.UnitedHealthcareOnline.com](http://www.UnitedHealthcareOnline.com)** for free or request it through your clearinghouse.

### Service That's Personalized

#### **You choose the bank.**

We transfer claim payments electronically via the automated clearinghouse (ACH) network to the financial institution you designate.

#### **You can choose the remittance advice format that works best for you:**

1. An Electronic 835 file downloaded from **[www.UnitedHealthcareOnline.com](http://www.UnitedHealthcareOnline.com)** for free or sent to you through a clearinghouse, and
2. Convenient Web-based consolidated EOB accessible at **[www.UnitedHealthcareOnline.com](http://www.UnitedHealthcareOnline.com)**, where you can view, search, store and print.

#### **You improve your cash flow.**

We post electronic payments directly to your account, eliminating mail time. This means you have quicker access to your money.

#### **Enroll today using one of three options:**

- Select the Electronic Payments & Statements link under Claims & Payments at [www.UnitedHealthcareOnline.com](http://www.UnitedHealthcareOnline.com).
- Call us at **1-866-UHC-FAST (842-3278)**, select Option 5,
- Email your contact information, Tax ID Number and practice or facility name to **[EPSEnrollment@uhc.com](mailto:EPSEnrollment@uhc.com)**

